LIFE'S SHORT. EXPERIENCE SOMETHING NEW.

ULTRACEUTICALS	Brand Promise: Real Skincare. Real Results.
	NOT ALL COSMECEUTICALS ARE CREATED EQUAL:
	Complete formula testing; not just key ingredients
	Proprietary delivery system targeting primary skin concerns
	Positive sensorial experience encouraging daily use
	Made in Australia by global skin experts
	Focus Program:
	RVR90 (Real Visible Results in 90 Days) estheticians and guests focus on
	primary skin concerns for 90 Days with treatment + homecare package bundles
Success Stats	20% average revenue increase overall spa
	\$500 average guest retail purchase in 90 Days with RVR90 promotion
	5 average guest treatments in 90 Days with RVR90 promotion
Innovate Services	Rejuvenation meets Results - luxury treatments with no downtime
	Exclusive UltraINFUSION Technology permeates active ingredients +1000%
	90-Day treatment package bundles with RVR90 promotion
Invigorate Retail	Self-Select retail center merchandised by skin concern
	Homecare Rx with product basket for every guest at checkout*
	Homecare instructions for every guest with purchase
	*No treatment has more impact on the skin than daily homecare
	20% sale share from purchases made on www.ultraceuticals.com
Captivate Guests	90 Days To Your Best Skin Ever campaign with RVR90
	Invite guests back by scheduling their next appointment
	Membership program (1x month, 2x month, quarterly)
Elevate Teams	Ultra Specialist Professional Development Focus:
	Increase sales
	Team coaching
	Technical training in-house Event hosting
	Evolutiodulig
	Connection to our global network of Skin Professionals:
	Ultraceuticals Academy
	Inspired Monthly Webinars
	Regional Trainings The Tuesday Text – weekly inspirational messaging
	"Celebration in a Box" – monthly meeting content curating a culture of success
Loadon Labo	Consigns for managers to naturally laces and must be stated at
Leader Labs	Sessions for managers to network, learn and meet benchmarks: 70% Retention (staff and guest)
	60% of guests Prebook next appointment
	50% of guests enjoy Additional Treatments vis cross promotion
	40% of guests buy Retail for homecare
	30% of guests participate in Events and Membership
Contact	Annie McCullough, VP Partner Relations, annie@kaposah.com

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